

Internet Explorer 11 Users

If you have updated your computer to Internet Explorer 11 you may be experiencing some issues with our website. We are in the process of updating the website to fix these issues, but in the meantime you can make some settings changes to allow you to use the website.

Find A Network Dentist:

Some Known Issues: After entering Click to Search button, no results are displayed. Drop down boxes may not function correctly.

Fix: Add the website to Compatibility Mode

- While on the main page of www.premier-dental.com, on the Menu Bar, click on Tools
- Click on Compatibility View Settings
- Under Add This Website it should say [premier-dental.com](http://www.premier-dental.com)
- Click on Add
- Click on Close

Dentists (InfoCenter):

Some Known Issues: After entering your TIN & Zip Code, you receive an error or nothing happens. You click on Fee Schedule or other items and nothing happens.

Fix: Make the website a Trusted Site

- While on the main page of www.premier-dental.com, on the Menu Bar, click on Tools
- Click on Internet Options
- Click on Security tab
- Click on Trusted Sites
- Click on Sites
- Under Add This Website to the Zone, it should say <http://www.premier-dental.com>
- Click on Add. If you get an error that says, "Sites added to this zone must use the https:\\ prefix. This Prefix assures a secure connection", uncheck the box that says Require server verification (https:) for all sites in this zone and click on Add.
- Click on Close

**Please keep in mind that you may be experiencing issues not mentioned above. If so, start by adding the website to Compatibility Mode, and if that doesn't resolve your problem proceed to make the website a Trusted Site.